



Online Payments User Guide



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Managing your fee payments on TrinityConnect

The online Payments portal has been introduced to assist families in managing fee payments.

The portal specifically allows you to:

- View the current account balance, transaction receipts and statements for school fees, music, rowing or other sundry fees
- Set up your annual payment plan (during selected times of the year) for school fees
- Make payments (using credit card) for fees including co-curricular (rowing, music and other sundry billings)

Accessing the Payments Portal

In order to access the 'Payments' portal, parents must first login to TrinityConnect using their own login credentials (which are provided to parents via email when their child commences at the School).

Once a parent has logged into TrinityConnect they click on the Financial button (as shown below) which will take them to the portal where they can manage payments via credit card for School Fees or other sundry billings including co-curricular activities.





Note: For the best experience, use a laptop/desktop. Some devices may have difficulty loading these features due to their browser settings; if this occurs, please contact: techcentre@trinity.vic.edu.au



All families have been provided with Trinity Connect login credentials.



If you do not know your login credentials, please email: techcentre@trinity.vic.edu.au





From TrinityConnect simply click on this link to access the Portal features.

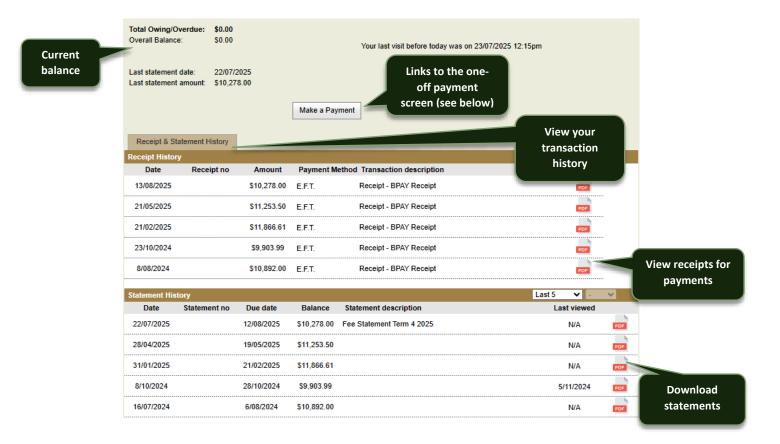


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Statements and Payments

This screen contains the basic information about your financial history with the School, including current balance, PDF's of receipts and statements, and the transaction history. There is also a button that can be used for one-off credit card payments; this is most frequently used for adhoc levies and co-curricular activities including rowing and music lessons.





The 'Make a Payment' feature is available for one-off payments, particularly in the areas of adhoc levies and co-curricular activities such as Rowing and Music.





Payment Plans

This option is available for a short select period in mid-September each year (new families only). You are required to use it to create or adjust your annual fee payment plan. *If you have selected a payment plan in the year prior, this selection will carry forward for the new year, unless amended. Please also ensure that you update your credit card or bank account details.* All new families need to action this module to advise how the fee payments will be managed for the new school year. If a payment plan is not selected, the default is set to quarterly billing. Payment plans are only available for school fees (Tuition). Co-curricular charges will continue to be billed with the tuition fees.

Step 1:

1. The Account Balance Summary will include information about your fees due and detail any discounts.



2. Select if you want to make automatic payments according to the schedule or administer your own payments on the required due dates.





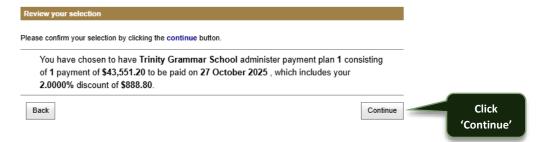
3. Select your payment plan. Options include a yearly payment (with 2% discount), quarterly payments or twelve-monthly payments across the year.



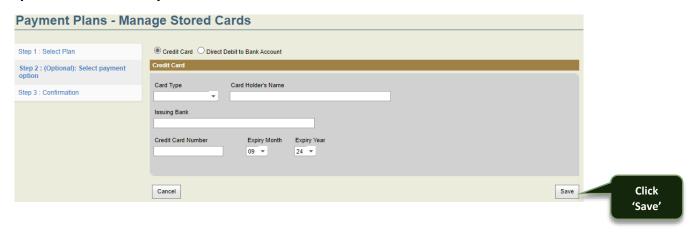
4. You must agree to the terms and conditions before proceeding.



Step 2: Review the details of your payment plan and, if correct, click Continue.



Step 3: Confirm or enter your Credit Card or Bank Account details.



Step 4: Confirmation



This completes your annual fee payment plan. Thank you for your co-operation.

Questions/Assistance: Should you require any assistance with the Payment Plan steps, please do not hesitate to contact the Finance Department on 03 9854 3600 or accounts@trinity.vic.edu.au.



Stored Cards

The 'Stored Cards' function allows you to manage credit cards or bank account details that are used for payments. This is particularly useful when credit card or bank account information changes.

Select on the home screen 'Finance' and 'Manage Stored Cards'.



